### Disaster Recovery Phone List

#### **JEFFERSON COUNTY EMA**

Report All Disaster Related Damages (205) 254-2039

#### **311 CALL CENTER**

Storm Sewer Backup, Brush, Trash, Debris Pickup 311 (using home phone) or (205) 254-6314

#### JEFFERSON COUNTY ENVIRONMENTAL SERVICES

Sanitary Sewer Backup (205) 942-0681

#### FEMA DISASTER ASSISTANCE

1-800-621-FEMA or 3362 1-800-462-7585 TDD

#### JEFFERSON COUNTY HEALTH DEPARTMENT

Health Related Questions (205) 933-9110

#### **ALAGASCO**

Report Gas Leaks or Gas Related Emergencies 1-800-292-4008 or 324-5512

#### **ALABAMA POWER COMPANY**

Report Power Outages 1-800-888-2726

#### **AMERICAN RED CROSS**

Food, Clothing, Temporary Shelter (205) 458-8282

#### DEPARTMENT OF PLANNING, ENGINEERING & PERMITS

Building Repair Questions (205) 254-2933

#### DEPARTMENT OF PLANNING, ENGINEERING & PERMITS

Floodplain Questions (205) 254-2479



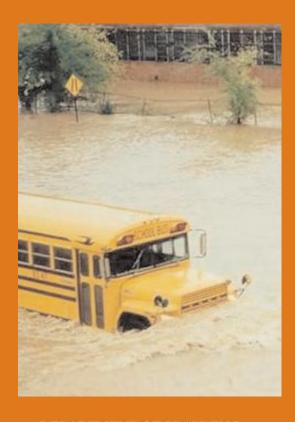
Department of Planning, Engineering and Permits
Floodplain Management Program
City Hall, Room 500
710 20th Street North
Birmingham, AL 35203

www.birminghamal.gov

## POST DISASTER RECOVERY INFORMATION

# WHAT TO DO AFTERA FLOOD!

This information has been prepared to assist you with recovery and cleanup to your property after a Flood Event.



DEPARTMENT OF PLANNING, ENGINEERING & PERMITS FLOODPLAIN MANAGEMENT PROGRAM

RandallL. Woodfin Mayor Katrina R. Thomas Director

# OR REBUILD YOUR PROPERTY IN THE CITY OF BIRMINGHAM AFTER A DISASTER EVENT

These are the steps residents
MUST take in order to rebuild
and/or repair their homes and
businesses according to the City
of Birmingham Codes &
Regulations:

- 1. Contact the City of Birmingham Floodplain Management Staff at (205) 254-2479 for FEMA Disaster Assistance Information. FEMA Grants and SBA Low Interest Loans may be available.
- 2. Contact the City of Birmingham for Building Permits and Regulations. Get information on how to apply for permits at the Department of Planning, Engineering & Permits. For more information call the City Permits Division at (205) 254-2904.
- 3. Contact City of Birmingham Floodplain Management Staff. Find out if your property is located in a floodplain area by calling (205) 254-2479 to obtain the rebuild/repair require -ments. If your property is determined to be in a floodplain, (Go to Step 4). If your property is determined NOT to be located in a floodplain, please call 254-2904 to obtain the repair/rebuild requirements for your property (Go to Step 8).

- 4. Obtain an Estimate of Damage Related Repair Costs and Schedule an Interview. You will need to obtain a detailed, itemized estimate of the damages to your property caused by the disaster event. Afterwards, contact the Floodplain Management Office (205) 254-2479 to schedule an interview.
- Schedule and Receive Property Disaster Related Damage Inspection. After the interview, a city inspector will call you to schedule and perform a property disaster related damage inspection.
- 6. City Reviews, Processes Information and Calculates Disaster Related Damages.

  The Floodplain Management Staff will review inspection and estimate information for completeness and reasonableness. Reviewed information is entered in FEMA approved Damage

Assessment Program to calculate disaster

related damage as a percent of building value.

- 7. City Approval and Citizen Notifications of Flood Protection Requirements. Damage assessment results are finally reviewed and approved by the Floodplain Administrator. Upon approval, a determination letter is sent to resident specifying decision outcome, pertinent flood protection requirements and instructions for obtaining your building permit.
- Apply for your Building Permits. After you have been notified as stated in Step 7, go to the Department of Planning, Engineering & Permits, Room 210, City Hall to apply for your building permit.

# POST FLOOD DISASTER RECOVER TIPS

#### **Purchase Flood Insurance**

Please remember that there is a 30-day waiting period before insurance goes into effect. Please contact your local insurance company for more information.

Post Disaster Contractor Services Information
Contact: Birmingham Construction Industry Authority
(BCIA) at (205) 324-6202 or go to the website:

www.bcia1.org and the Better Business Bureau at
(205) 558-2222 or go to the website:

www.birmingham-al.bbb.org

Contact the State Attorney General's Office Ifyou think you are a victim of contractor's fraud, contact the Office of Consumer Affairs Division at 1-800-392-5658 or go to the website:

www.ago.state.al.us

#### **Be Alert for Gas Leaks**

Do not strike a match or use an open flame when entering your home after a flood unless you know the gas has been turned off and the area has been ventilated.

#### Watch out for Mold Growth

Within days of being soaked, dry walls, upholstered furniture and wooden fixtures may develop mold and mildew. These can be health hazards. Contact the Jefferson County Health Department at (205) 933-9110 for information on removing mold.

#### Be Aware of other Health Hazards

Floodwaters pick up sewage. Spoiled foods, water-logged cosmetics, medicines, wallboards, and mattresses can be health hazards.

WHEN IN DOUBT, THROW IT OUT!