

Disaster Recovery Phone List



JEFFERSON COUNTY EMA

Report All Disaster Related Damages
(205) 254-2039

311 CALL CENTER

Storm Sewer Backup, Brush, Trash, Debris Pickup
311 (using home phone)
(205) 328-9311 (using cell phone)

JEFFERSON COUNTY ENVIRONMENTAL SERVICES

Sanitary Sewer Backup
(205) 942-0681

FEMA DISASTER ASSISTANCE

1-800-621-FEMA or 3362
1-800-462-7585 TDD

JEFFERSON COUNTY HEALTH DEPARTMENT

Health Related Questions
(205) 933-9110

ALAGASCO

Report Gas Leaks
1-800-292-8525

ALABAMA POWER COMPANY

Report Power Outages
1-800-888-2726

AMERICAN RED CROSS

Food, Clothing, Temporary Shelter
(205) 458-8282

DEPARTMENT OF PLANNING, ENGINEERING & PERMITS

Building Repair Questions
(205) 254-2933

DEPARTMENT OF PLANNING, ENGINEERING & PERMITS

Floodplain Questions
(205) 254-2479



Department of Planning, Engineering and Permits
Floodplain Management Program
City Hall, Room 500
710 20th Street North
Birmingham, AL 35203

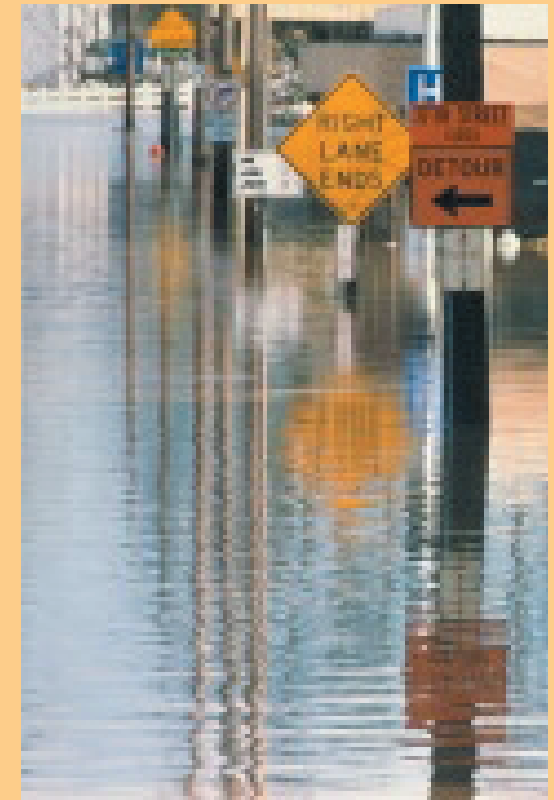
www.birminghamal.gov

PEP-FEB09--#003631

POST DISASTER RECOVERY INFORMATION

WHAT TO DO AFTER A FLOOD!

This information has been prepared
to assist you with recovery and cleanup
to your property after a Flood Event.



DEPARTMENT OF PLANNING,
ENGINEERING & PERMITS
FLOODPLAIN MANAGEMENT PROGRAM

Larry P. Langford
Mayor

Andre V. Bittas
Director

STEPS TO REPAIR OR REBUILD YOUR PROPERTY IN THE CITY OF BIRMINGHAM AFTER A DISASTER EVENT

These are the steps residents **MUST** take in order to rebuild and/or repair their homes and businesses according to the City of Birmingham Codes and Regulations:

- 1. Contact the City of Birmingham Floodplain Management Staff at (205) 254-2479 for FEMA Disaster Assistance Information.** FEMA Grants and SBA Low Interest Loans may be available.
- 2. Contact the City of Birmingham for Building Permits and Regulations.** Get information on how to apply for permits at the Department of Planning, Engineering & Permits. For more information call the City Permits Division at (205) 254-2904.
- 3. Contact City of Birmingham Floodplain Management Staff.** Find out if your property is located in a floodplain area by calling (205) 254-2479 to obtain the rebuild/repair requirements. If your property is determined to be in a floodplain, **(Go to Step 4)**. If your property is determined **NOT** to be located in a floodplain, please call 254-2904 to obtain the repair/rebuild requirements for your property **(Go to Step 8)**.

- 4. Obtain an Estimate of Damage Related Repair Costs and Schedule an Interview.** You will need to obtain a detailed, itemized estimate of the damages to your property caused by the disaster event. Afterwards, contact the Floodplain Management Office (205) 254-2479 to schedule an interview.
- 5. Schedule and Receive Property Disaster Related Damage Inspection.** After the interview, a city inspector will call you to schedule and perform a property disaster related damage inspection.
- 6. City Reviews, Processes Information and Calculates Disaster Related Damages.** The Floodplain Management Staff will review inspection and estimate information for completeness and reasonableness. Reviewed information is entered in FEMA approved Damage Assessment Program to calculate disaster related damage as a percent of building value.
- 7. City Approval and Citizen Notifications of Flood Protection Requirements.** Damage assessment results are finally reviewed and approved by the Floodplain Administrator. Upon approval, a determination letter is sent to resident specifying decision outcome, pertinent flood protection requirements and instructions for obtaining your building permit.
- 8. Apply for your Building Permits.** After you have been notified as stated in Step 7, go to the Department of Planning, Engineering & Permits, Room 210, City Hall to apply for your building permit.

POST FLOOD DISASTER RECOVERY TIPS

Purchase Flood Insurance

Please remember that there is a 30-day waiting period before insurance goes into effect. Please contact your local insurance company for more information.

Post Disaster Contractor Services Information

Contact: Birmingham Construction Industry Authority (BCIA) at (205) 324-6202 and the Better Business Bureau at (205) 558-2222 or go to the website:
www.birmingham-al.bbb.org

Contact the State Attorney General's Office

If you think you are a victim of contractor's fraud, contact the Office of Consumer Affairs Division at 1-800-392-5658 or go to the website:
www.ago.state.al.us

Be Alert for Gas Leaks

Do not strike a match or use an open flame when entering your home after a flood unless you know the gas has been turned off and the area has been ventilated.

Watch out for Mold Growth

Within days of being soaked, dry walls, upholstered furniture and wooden fixtures may develop mold and mildew. These can be health hazards. Contact the Jefferson County Health Department at (205) 933-9110 for information on removing mold.

Be Aware of other Health Hazards

Floodwaters pick up sewage. Spoiled foods, water-logged cosmetics, medicines, wallboards, and mattresses can be health hazards.

WHEN IN DOUBT, THROW IT OUT!